Role: Solutions Engineer
Reporting to: Strategy & Business Director
Job Location: Sanlitun, Beijing
Category: Digital Media

Tyroo
Tyroo is a part of SVG Media Group that was established in 2006. Headquartered in New Delhi, the company is leading Global Mobile User Acquisition and Monetization Platform.

We run native technology platforms that enable consumers to discover products and services. Our partners use our products to offer native experience and understand behavior of audiences in emerging markets; we are leader in monetization on commerce-oriented actions.

We deliver 20 Billion + ads every month to consumers across 15 focus markets with physical presence across Delhi, Singapore, Jakarta, Dubai, Bangalore, Mumbai, Beijing and expanding across the world.

Tyroo's clients include eBay, Amazon, Flipkart, Expedia, Cheetah Mobile, Hotels.com, Domino's Pizza, Monster, Ctrip, APUS, Baidu, Paytm and Qihoo 360. Website: - www.tyroo.com

Solutions Engineer
As a member of Tyroo's Technical Support team, you will represent Tyroo by communicating effectively with publishers, working closely with other teams in Tyroo to solve their technology integration challenges. This job is for you if you are a multi-faceted professional who is passionate about Internet and mobile technologies and enjoy building strong relationships with customers.

A Solutions Engineer is a technology expert on all of Tyroo's ad tech solutions. You will be deeply engaged in supporting our largest accounts in various aspects from operational management to finding technical solutions for challenging problems. In addition to superb engineering skills, you love working with customers directly. As the key interface towards our customers, you will understand their business and systems environment thoroughly. You will actively provide consultation in all phases of the project, to ensure optimal solutions.

Key Deliverables:

- Ensure the success of publishers leveraging Tyroo's Product Listing Ads, One API and Native Target SDK products by providing necessary documentation and technical guidance
- Proactively review integration architectures and provide recommendations to help customers integrate quickly and efficiently
- Work closely with customers to ensure the prompt and effective resolution of technical challenges
- Evangelize and make recommendations on new product offerings
- Champion for product improvements, providing significant technical depth to Engineering teams while working with other internal Tyroo teams including Product Management, Account Management, and Marketing

- Driving developer community and customer communications during critical events
- Writing code samples, tutorials, and technical articles for the customers and developer community

Preferred Qualifications
- Strong experience with online and mobile programming. At least 3 years of hands-on experience in Internet and/or mobile product development
- Experience with the following technologies:
    - Web Services (REST/HTTP)
    - Databases
    - Programming / scripting (Java, Java script, Perl, PHP)
    - Mobile Technologies (Android, iOS, J2ME)
    - Networking (DNS, TCP/IP, Load Balancing)
- Strong expertise with mobile app development technologies is a plus
- Proven excellence in project management skills
- Excellent oral and written communication skills. Experience in consulting is preferred
- Ability to work well in a cross-functional team environment
- Native Mandarin language skills and fluency in English are required
- Bachelor degrees in Computer Science and/or Engineering preferred

Send your resume at nidhi.s@svgmedia.in